

SUPPLEMENTAL REPORT OF THE DEMOCRATIC SERVICES MANAGER
Agenda item 13.1

5. Agenda Item 14 : Comments on the work of Cabinet

The following Comment in the name of Councillor Zakia Zubairi:

"To comment on the work of the Cabinet with regard to National Veterans Day on Tuesday 27 June 2006, and whether the Council will be participating in the event in years to come."

6. Agenda Item 10: Report of Cabinet dated 12 June 2006: Best Value Performance Plan

Cabinet on 12 June, in making the recommendation to Council, also instructed the Chief Executive, in consultation with Cabinet, to make minor amendments to the Corporate Plan, and complete any outstanding information in the technical appendix prior to recommendation to full Council (Cab, Dec12/6/06 – 4).

The revised technical Appendix is attached as Appendix A to this Supplemental Report.

RECOMMEND – That the Report of Cabinet dated 12 June, together with the revised technical appendix to the Best Value Performance Plan, as set out in Appendix A to this Supplemental Report be approved and adopted.

7. Amendment to items on the Agenda:

(i) Agenda Item 8.2: Motion in the name of Councillor Monroe Palmer – further amendments in the names of

Councillor Kath McGuirk:

"Add at end:

"Council congratulates all those involved in saving Golders Green Post Office because Council believes that a post office in Golders Green is vital to the future of the town centre.

Council recalls its opposition to the closure of the Crown Post Office in Finchley Central, and Council notes the adverse impact on the town centre since the post office closed. Council would support the opening of a franchised post office in Finchley Central, and Council therefore asks the Chief Executive to write to the Post Office asking them to investigate the opening of a franchised post office in Finchley Central."

Councillor Susette Palmer:

"delete all after 'Council ' and insert:

"...notes that Post Office Ltd had planned to close and relocate Golders Green Post office, a much-used facility for the local community, and lifeline for many people in the area.

Council further notes that Post Office Ltd's decision spurred immense opposition from residents who facilitated a public meeting, set up their own action group, organised cross party petitions, carried out a comprehensive

business survey and organised a public show of support for the local Post office.

Council welcomes the reprieve but notes, with regret, that Post Office Ltd are still committed to their decision to franchise Golders Green Post Office and this month announced that they " will now be seeking a new franchise partner".

Council congratulates the Save Golders Green Post Office Action Group and local residents on this valuable reprieve.

Council calls on Cabinet to ensure that any similar plans to close or downgrade Post offices in this Borough are resisted with the same vigorous determination as shown at Golders Green.

Council further instructs the Chief Executive to inform Post Office Ltd. of its opposition to the deferred proposals for Golders Green Post Office""

(ii) Agenda item 8.3 : Motion in the name of Councillor Brian Coleman – amendments in the names of Councillor Ross Houston

“Amend motion to read:

“Council notes that Chief Superintendent Mark Ricketts has moved to a new role in the Metropolitan Police. Council congratulates Chief Superintendent Ricketts on his many achievements for Barnet including:

- an improvement in relations between communities, police and Council;
- a reduction in crime; and
- a rise in police officer and PCSO numbers, including the introduction of the Safer Neighbourhood Police Teams in every ward.

Council welcomes the appointment of the new Borough Commander Chief Superintendent Steve Kavanagh, and Council pledges to work in partnership with the Borough Commander to tackle crime and anti-social behaviour.

Council requests that the Chief Executive write to Chief Superintendent Ricketts expressing our appreciation, and to write to Chief Superintendent Kavanagh welcoming him to the London Borough of Barnet.

Tackling crime and anti-social behaviour must be a priority for this Council.

Council requests that the Chief Executive write to Peter Herbert, Barnet’s Metropolitan Police Authority (MPA) Link Member, reinforcing the Council’s priority of tackling crime, and to ask him to lend his support by attending meetings on a regular basis of the Barnet Community Police Consultative Group (BCPCG) and the Barnet Safer Communities Partnership.

Council notes that the Administration has removed the Labour councillor representative from the Barnet Community Police Consultative Group. Council welcomes the approach of the Cabinet Member for Community Safety towards encouraging attendance at BCPCG, and therefore Council

asks the Chief Executive to make arrangements for there to be Labour councillor representative on BCPCG.””

Councillor Houston has requested, in accordance with the provisions of Council Procedure Rule, Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting, it be voted upon at the council meeting.

Councillor Monroe Palmer:

“Insert after the third paragraph

Council further believes that Mr Herbert has failed to reassure residents of Golders Green as to efforts he is making to ensure that either Golders Green Police Station is kept open or that if it closed it is replaced by another police premises in the Golders Green/Temple Fortune Area “”.

(iii) Agenda Item 8.4 : Motion in the name of Councillor Matthew Offord - amendment in the name of Councillor Kath McGuirk

“Amend motion to read:

“Council believes that its priority with regard to the A406 North Circular Road should be the interests of residents of the London Borough of Barnet, in particular those who live in the vicinity of the A406. Council notes that there are immediate problems of pedestrian safety and crossing facilities that could be dealt with now.

Council notes that implementation now of the revised improvement scheme does not rule out future implementation of the ‘former major scheme’ for the A406.

Council requests that the Chief Executive write to Transport for London to:

- ask them to make their intentions clear with regards to Henly’s Corner and Bounds Green,
- demand that Barnet Council and residents are consulted on any changes to the improvement plans for the A406, and
- demand that measures are required now to reduce the severance effect of the North Circular Road on the communities through which it passes; to pursue traffic reduction, to meet air quality standards, to relieve local roads from rat running and for major landscaping work to reduce the impact of the road on local communities.””

Councillor McGuirk has requested, in accordance with the provisions of Council Procedure Rule, Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting, it be voted upon at the council meeting.

(iv) Agenda item 9.1 : Administration Policy Item : The following amendment in the name of Councillor Linda McFadyen:

“Amend motion to read:

“Council believes there is no room for complacency when addressing problems in social services.

Council notes that the authority cut £1.1million from children social services, and cut £647,000 from adult social services in 2005/6 as part of efforts to avoid a £9million deficit.

Council notes that Barnet social services dropped to just one performance star out of a possible three stars in its most recent inspection by the Commission for Social Care Inspection (CSCI), who found the authority is now only serving some children and some adults in care well.

Council notes that the CSCI inspection criticised the authority for weak performance management, and a fall in the number of older people, people with learning disabilities and people with physical disabilities, helped to live at home. Council recalls that CSCI also demanded a cut in waiting times for assessments and the care packages that follow, and that the number of carers who receive an assessment or a review is low and continues to be an area for improvement.

Council notes that many looked after children have not been to the dentist nor received a medical check up in the past year; the number of carers receiving a service has fallen; that many elderly and disabled people are waiting months for aids and adaptations to help them continue to live in their own home; and that the number of adoptions has fallen since 2002.

Council therefore calls for further work to increase choice, promote independent living and greater use of technology to support the most vulnerable in our community, including such projects as direct payments and Telecare. Council urges the Cabinet to develop a pilot scheme for individualised budgets in Barnet that will devolve budgets to care recipients so that they can take full control of their care and maximise their independence and choice over their own lives.

Council urges the Cabinet Member for Community Services to invest more time actually addressing the shortcomings raised within the CSCI report, and to waste less time in self-indulgent, self-congratulatory and complacent motions to Council.””

Councillor McFadyen has requested, in accordance with the provisions of Council Procedure Rule, Part 4, Section 1, 31.5 that if the item is not dealt with by the end of the meeting, it be voted upon at the council meeting.

**(v) Agenda Item 9.2: Opposition Policy Item:
The following amendments in the names of**

Councillor Mike Freer

“Amend the Policy Item so that it reads:

“Barnet believes the Fairtrade campaign is a laudable one, one that seeks to help disadvantaged producers from poor countries to receive a better deal, through encouraging support for the Fairtrade Mark.

However Council understands that, in order to become a “Fairtrade” Borough, large amounts of taxpayers’ money need to be diverted from frontline services.

Council believes that, given the continued, chronic underfunding of this Council by the Labour government, the authority has to prioritise its spending towards its five key Corporate Priorities.

Council is dismayed that, thanks to a lack of external support, Barnet Council is unable to immediately take the necessary moves to achieve Fairtrade status, or actively support other such worthwhile causes.

Council resolves that it will campaign to be awarded Fairtrade status when the necessary resources are available. Council accordingly instructs the Chief Executive to write to the Department for Communities and Local Government, explaining that worthwhile projects such as Fairtrade cannot receive support until Barnet receives fair funding from central Government.”

Councillor Jeremy Davies:

“Delete all after point 2 of "Council asks the Cabinet to:"....." and add bullet point 3 "" To request Cabinet to consider how the policy can be effectively implemented by the Council.”

“Therefore the motion should read:

“Council supports Fairtrade and believes the Council should campaign to be awarded Fairtrade Borough status.

Council asks the Cabinet to:

- Seek Fairtrade Borough Status
- investigate serving Fairtrade products at relevant committee and council meetings and in council offices; and to encourage staff to use Fairtrade products,
- to request Cabinet to consider how the policy can be effectively implemented by the Council.”

**(vi) Agenda Item 13.1.2 Report of the Democratic Services Manager :
Request from Training Ship Broadsword, Hendon Unit to use the London Borough of Barnet Crest – amendment in the name of Councillor Wayne Casey:**

“Delete the word "crest" in each instance where it appears to be substituted by the words "Coat of Arms”.

John Marr
Democratic Services Manager

London Borough of Barnet Corporate Plan (Draft Technical Appendix)

30 June 2006

Fulfilling statutory requirements for the Best Value Performance Plan 2006/7

This document contains the following:

- Outturn against national Best Value Performance Indicators (BVPIs) for financial year 2005/6
- Targets for 2006/7 to 2008/9 & comparison against top performing England Councils
- Statement on contracts
- Timetable for Best Value Reviews for 2006/7

Please note:

TQ - National Top Quartile performance 2004/5

Changes since previous version to Cabinet are in shown in bold - please refer to pages 3,4,6,7,10,12,13

All data qualified by external audit in 2004/5 is in bold red

Local Public Service Agreement (LPSA) targets are highlighted with green shading

User Satisfaction Best Value Performance Indicators

Reported on a triennial basis (next surveys due 2006/7)

Indicator Reference	Performance Objective	Actual result for 2003/4	Top London Councils 2003/4	Target 2006/7
3	% people satisfied with overall council service	60%	57.75%	67%
4	% people satisfied with council complaint handling	30%	32.25%	41%
80	Satisfaction with benefits service			
	a) Contact with office	72%	73%	75%
	b) Service in office	70%	74%	60%
	c) Telephone service	53%	56.25%	60%
	d) Staff in office	75%	77%	75%
	e) Forms	65%	68%	70%
	f) Speed of service	74%	69%	65%
	g) Overall	79%	76.25%	75%
111	Planning applicants satisfied with service	55%	69.5%	75%
89	Satisfaction with environmental cleanliness	60%	57%	65%
90	User survey: satisfaction with			
	a) Waste collection	81%	76.25%	85%
	b) Recycling	62%	60%	65%
	c) Waste disposal	69%	70%	73%
	d) Doorstop recycling	67%	Data not available	78%
118	Library user survey: % satisfaction			
	a) Found books	66%	67.5%	65%
	b) Found information	65%	67.25%	75%
	c) Overall satisfaction	87%	89.5%	88%
119	% satisfaction with leisure facilities			
	a) Sport & leisure	39%	49.25%	49%
	b) Libraries	66%	67%	76%
	c) Museums & galleries	22%	40.25%	42%
	d) Arts activities & venues	21%	42.25%	41%
	e) Greenspaces	72%	73.25%	77%

Corporate Health: Best Value Performance Indicators									
Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
2	a) Equality Standard for Local Government : Level to which Barnet conforms	Level 2	N/A	Level 3	Level 3	Level 3	Level 4	Level 4	
	b) % score against checklist on duty to promote racial equality	63%	72%	66%	68%	70%	70%	70%	
8	% invoices paid in 30 days	84.41%	95.97%	100%	81.66%	100%	100%	100%	Refers to LPSA target 3. The LPSA agreement ended in 2005/6. TQ
9	% Council Tax collected	95.10%	98.30%	96%	95.30%	96.5%	96.5%	97%	
10	% non-domestic rates received	97.20%	99%	98.0%	97.6%	99%	99%	99%	
11a	% top 5% of earners that are women	42.9%	40.23%	44%	49.47%	50%	50%	50%	TQ
11b	% top 5% of earners from ethnic minorities	11.40%	3.48%	12.00%	13.16%	14%	16%	17%	TQ
11c	% top 5% of earners that have a disability	Indicator new in 2005/6		3.6%	3.68%	4.00%	4.50%	5.00%	
12	Average days lost due to sickness absence for council employees	7.8 days	8.4 days	7 days	6.62 days provisional	6.2 days provisional	5.8 days provisional	5.7 days provisional	Targets may vary on confirmation of outturn TQ
14	% employees retiring early	0.58%	0.16%	0.50%	0.59%	0.55%	0.50%	0.40%	
15	% employees retiring on grounds of ill health	0.43%	0.12%	0.40%	0.17%	0.15%	0.12%	0.10%	
16	a) % employees declaring they meet the Disability Discrimination Act 1995 definition of disability	1.88%	3.73%	N/A	1.86%	2.00%	2.20%	2.50%	Terminology changed for 2005/6 16b - TQ
	b) % economically active disabled people in Barnet	17.60%	13.93%	18.00%	17.41%	20%	23%	26%	
17	a) % council employees from ethnic minority communities	23%	4.6%	N/A	22.36%	25%	27%	30%	Terminology changed for 2005/6 TQ
	b) % economically active ethnic minority community population in the borough	88.5%	75%	89.00%	85.99%	90%	92%	94%	
156	% public council buildings accessible to disabled people	19.5%	N/A	100%	32%	50%	60%	70%	Refers to LPSA target 3. The LPSA agreement ended in 2005/6.
157	% interactions enabled for electronic delivery	55.47%	87.50%	100%	98.54%	Indicator deleted in 2006/7			Refers to LPSA target 3. The LPSA agreement ended in 2005/6. TQ

Education: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
38	% 15 year olds achieving 5+ GCSEs at A*-C or equivalent	61.2%	56.2%	63%	63.1%	67%	69%	Targets not yet set with schools and DfES	TQ
39	% 15 year olds achieving 5 GCSEs or equivalent at A*-G (inc English & Maths)	87%	90.2%	95%	89%	92%	92.5%		TQ
40	% pupils achieving Level 4 or above in Key Stage 2 Maths	81%	77.0%	87%	81%	87%	87%		TQ
41	% pupils achieving Level 4 or above in Key Stage 2 English	84%	80.0%	87%	84%	87%	87%		TQ
43	% statements of special educational need (SEN) prepared in 18 weeks								
	a) excluding	100.00%	100%	97%	100%	100%	100%	100%	Refers to LPSA target 3. The LPSA agreement ended in 2005/6. 43a TQ
	b) including	74.1%	90.2%	82%	56.67%	83%	84%	84%	
those affected by "exceptions to rule" under SEN Code of Practice									
45	% half days missed due to total absence in secondary schools	7.43%	7.56%	7.06%	6.90%	7.04%	7.02%	7.00%	Refers to LPSA target. The LPSA agreement ended in 2005/6. TQ
46	% half days missed due to total absence in primary schools	5.71%	5.14%	5.23%	5.80%	5.22%	5.20%	5.18%	Refers to LPSA target. The LPSA agreement ended in 2005/6.
181	% 14-year olds achieving Level 5+ in Key Stage 3:								
	a) English	78%	75.00%	83%	82%	83%	84%	Targets not yet set with schools and DfES	Refers to LPSA target 3. The LPSA agreement ended in 2005/6. TQ
	b) Maths	78%	76.10%	82%	80%	82%	83%		
	c) Science	70%	70.00%	79%	74%	79%	81%		
	d) ICT	71%	72.00%	80%	71% provisional	80%	80%		
194	% pupils achieving Level 5 or above in Key Stage 2								
	a) English	34%	28%	39%	34%	36%	Targets not yet agreed with schools and DfES	TQ	
	b) Maths	40%	33%	38%	38%	40%		TQ	
221	Outcomes from youth work: % young people aged 13-19 gaining								
	a) a recorded outcome	Indicator new in 2005/6	60%	15.31%	35%	50%	60%		
	b) an accredited outcome		30%	4.3%	15%	25%	30%		
222	Quality of Early Years & Childcare Leadership:								
	a) % of leaders with a qualification at Level 4 or above	Indicator new in 2005/6	25%	19.63%	25%	30%	40%		
	b) % with input from staff with graduate or post graduate training		100%	100%	100%	100%	100%		

Social Care and Health: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
49	% children looked after* on 31 March in any year with 3+ placements in the year	10.97%	N/A	12%	10.99% provisional	11%	11%	11%	LPSA target. The LPSA agreement ended in 2005/6.
50	% young people leaving care aged 16+ with at least 1 GCSE at A*-G or GNVQ	47%	58%	70%	47.9% provisional	70%	75%	75%	Refers to LPSA target 3. The LPSA agreement ended in 2005/6.
161	Care leavers in education, employment or training at age 19	0.63%	0.84%	0.82	0.55 provisional	0.82	0.82	0.82	Refers to LPSA target 3. The LPSA agreement ended in 2005/6. Definition amended in 2004/5 - now stated a ratio of % care leavers in education, etc. as % of young people in local population in education, etc.
162	% reviews of child protection cases	74%	100%	100%	96.67%	100%	100%	100%	
163	Adoptions of children looked after	5.2%	9.5%	7%	4.4% provisional	7%	8%	9%	LPSA target. The LPSA agreement ended in 2005/6.
197	% change in conceptions to females under 18 (per 1,000 females aged 15-17)	26.9%	-17.20%	-15	42.97%	-19.20%	-23.30%	-27.50%	Targets set are for the calendar years 2005, 2006 & 2007
53	Households receiving intensive home care per 1,000 population 65+	10.90	15.51	12	9.62	10	10	10	TQ
54	Older people helped to live at home per 1,000 population 65+	63.50	98.54	70	64.90	70	70	70	
56	% equipment delivered within 7 days	77%	89%	85%	83.7%	85%	87%	89%	
195	New clients 65+ - the average of the % where the time from 1st contact to beginning of assessment is less than or equal to i) 48 hrs (2 calendar days) and ii) 4 weeks (28 calendar days)	47.40%	77.20%	70%	76.7%	75%	80%	85%	
196	Acceptable waiting time for care packages - % care packages provided within 4 weeks	74.4%	89.9%	85%	82.4%	85%	87%	89%	
201	Adults/older people receiving direct payments per 100,000 population (over 18)	74	73	85	91	100	115	130	TQ

* 'Children looked after' are children who have been placed in the care of the local authority

Housing: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
63	Average Standard Assessment Procedure (SAP) rating for energy efficiency of council owned dwellings	66	68	68	68.31	67	68	69	Indicator amended for 2005/6 TQ
64	Private sector vacant dwellings returned to occupation/demolished as a direct result of action by the Council	416	56.25	400	362	400	400	400	TQ
66	Rent collection and arrears recovery								
	a) proportion of rent collected	97.04%	98.33%	97.5%	96.43%	97.3%	97.2%	97.1%	
	b) tenants with 7 weeks+ rent arrears	Indicators new in 2005/6		26	15.01	13%	12.75%	12.5%	
	c) number of Notices Seeking Possession served			45.5%	43.41%	30%	29.5%	29%	
	d) % evicted as result of arrears			0.31%	0.39%	0.33%	0.29%	0.27%	
74	a) Satisfaction of Local Authority tenants with service provided	78%	N/A	80%	77.63%	80%	80%	82%	Definition amended for 2005/6
	b) ethnic minority tenants	75.48%	N/A	77%	78.62%	80%	80%	82%	
	c) non- ethnic minority ethnic tenants	78.47%	N/A	80%	77.29%	80%	80%	82%	
75	a) Tenant satisfaction in opportunities for participation	58.6%	N/A	62%	64.54%	66%	68%	70%	Definition amended for 2005/6
	b) ethnic minority tenants	51.5%	N/A	57%	63.89%	66%	68%	70%	
	c) non-ethnic minority tenants	61%	N/A	64%	64.71%	66%	68%	70%	
164	Does Barnet follow Commission for Racial Equality code of practice in rented housing?	Yes	48% Yes	Yes	Yes	Yes			TQ
184	a) Proportion council homes 'non-decent' at the start of the financial year	52.72%	21%	61%	58.79%	63%	58%	44%	
	b) % change in proportion of 'non-decent' council homes between the start and end of financial year	6.4%	N/A	19.67%	10.46%	24%	31%	35%	

Housing: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
212	Average time taken to re-let local authority housing	Indicator new in 2005/6		30	30.06	29	28	27	
183	Average stay in - bed & breakfast - hostels for households with children/pregnant woman unintentionally homeless & in priority need	B&B 0 weeks Hostels 0 weeks	B&B 0 weeks Hostels 1 weeks	B&B 4 weeks Hostels 4 weeks	B&B 0 weeks Hostels 9.40 weeks	B&B 4 weeks Hostels 4 weeks	B&B 4 weeks Hostels 4 weeks	B&B 4 weeks Hostels 4 weeks	Refers to LPSA target 3. The LPSA agreement ended in 2005/6. TQ
202	People sleeping rough on a single night in Barnet	0 -10 people (estimate)	N/A	0-10 people	0-10 people	0 -10 people			
203	% change in families (incl. pregnant woman/dependant children) in temporary accommodation compared with previous year average	11.98%	-6.94%	12%	4.12%	0%	0%	0%	
213	No. of homeless households for whom housing advice casework intervention resolved their situation	Indicator new in 2005/6		N/A	2.24	1.22	1.22	1.22	
214	Proportion of households accepted as statutorily homeless & accepted as such by same authority within last 2 years	Indicator new in 2005/6		<2%	1.82%	<2%	<2%	<2%	
76	Benefit Fraud per 1,000 caseloads								For BV76a & d targets for 2007/8 & 2008/09 cannot be projected as these are a set by the DWP based on future performance
	a) Claimants visited	142.39	282.16	151.72	169.18	200	N/A	N/A	
	b) Fraud investigators	0.7	N/A	0.35	0.17	0.17	0.17	0.16	
	c) Fraud investigations	27.23	53.40	28.73	32.23	38.24	45.36	53.81	
	d) Prosecutions & sanctions	2.93	5.31	3.11	3.92	4.25	N/A	N/A	
78a	Time to process new benefit claims	39 days	29.40 days	36 days	38 days	35 days	32 days	32 days	Refers to LPSA target 3. The LPSA agreement ended in 2005/6.
78b	Time to process notifications of changes of circumstance relating to benefit claims	13.9 days	7.4 days	18 days	19.32 days	18 days	15 days	13 days	
79a	% benefit calculations correct on basis of information available	97.8%	99.00%	98.5%	99.5%	98.5%	98.5%	98.5%	TQ
79b	Recoverable overpayments								
	i) HB overpayments recovered as a % of those deemed recoverable during the year	Indicator new in 2005/6		65%	72.33%	65%	68%	70%	
	ii) HB overpayments recovered as % of total amount of HB overpayments	36.40%	49.93%	49%	30.6%	35%	35%	35%	
	iii) % written off	Indicator new in 2005/6		2%	4%	5%	5%	5%	

Environment: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
82ai/bi	% household waste recycled/composted	19.87%	17.89%	30%	27.47%	32%	35%	37%	LPSA target. The LPSA agreement ended in 2005/6. TQ
82aii/bii	Tonnes household waste recycled/composted	Indicator new in 2005/6		48,500	38,845.58	45,000	47,500	49,000	
84	Household waste collected per head of population								
	a) kilograms	471.3kgs	397.7kgs	486kgs	432.76kgs	433kgs	424kgs	416kgs	
	b) % change from previous year	Indicator new in 2005/6		3%	-8.18%	0%	-2.08%	-1.88%	
86	Cost of waste collection per household	£46.16	£35.31	£48.39	£44.18 provisional	£46.39	£48.71	£51.15	
91	% population served by kerbside recycling collection								
	a) 1 type of recyclable	100%	100%	100%	100%	100%	100%	100%	TQ
	b) 2 types of recyclables	Indicator new in 2005/6		N/A	100%	100%	100%	100%	Targets not required by ODPM for 2005/6
199	Local street & environment cleanliness								
	a) Litter & debris	22%	11.0%	25%	9%	18%	12%	9%	TQ
	b) Graffiti	Indicator new in 2005/6		N/A	9%	8%	7%	6%	Targets not required by ODPM for 2005/6 For 199d 06/07 is the first year of DEFRA set assessment gradings
	c) Fly posting	Indicator new in 2005/6		N/A	1%	1%	1%	1%	
	d) Fly-tipping	Indicator new in 2005/6		N/A	4843 incidents/ 1098 actions	1	1	1	

Environment: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top Engalnd Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
99	Road accident casualties								Definition amended in 2004/5.
	All killed/seriously injured								
	a(i) Number of casualties	217	94	215	172	206.1	197.1	188.2	
	a(ii) % change over previous year	-17.5%	-13.16%	-4.00%	-20.7%	-4.17%	-4.35%	-4.55%	TQ
	a(iii) % change over 1994-8 average	-19.3%	-31.57%	-20%	-36.0%	-23.30%	-26.70%	-30.00%	TQ
	Children killed/seriously injured								
	b(i) Number of casualties	26	13	23.3	24	22	20.7	19.4	
	b(ii) % change over previous year	4%	-25.78%	-5.26%	-7.7%	-5.56%	-5.88%	-6.25%	
	b(iii) % change over 1994-8 average	-16.10%	-52.66%	-25%	-22.6%	-29.2%	-33.30%	-37.5%	
	All slight injuries								
	c(i) Number of casualties	1441	724	1684.2	1398	1669.4	1654.6	1639.8	
	c(ii) % change over previous year	-9.2%	-8.00%	-0.87%	-3.0%	-0.88%	-0.88%	-0.89%	
	c(iii) % change over 1994-8 average	-18.7%	-14.20%	-5%	-21.1%	-5.80%	-6.70%	-7.50%	TQ
100	Temporary traffic controls/road closure days/km of traffic sensitive streets	0.2 days	0.1 day/km	0.1 day/km	0 day/km	0.1 day/km	0.1 day/km	0.1 day/km	TQ
165	% pedestrian crossings with disabled facilities	90.4%	100%	93%	93.04%	95%	95%	95%	
178	Footpaths/rights of way easy to use	100%	87%	100%	100%	100%	100%	100%	TQ
187	% footways with condition index below deficiency threshold	30%	16%	17%	16.16%	15%	13%	10%	
215	Average time taken to repair street lighting faults								
	a) non District Network Operator control	Indicator new in 2005/6		5 days	3.51 days	3 days	2.5 days	2.5 days	
	b) District Network Operator control			14 days	9.09 days	14 days	10 days	10 days	
223	Condition of principal roads - % where structural maintenance should be considered (new survey method)	Indicator new in 2005/6		N/A	8%	7%	6%	5%	
224	Condition of non principal roads - % where structural maintenance should be considered								Targets were not required by ODPM for 2005/6
	a) Classified	Indicator new in 2005/6		N/A	10%	9%	8%	7%	
	b) Non-classified			N/A	7.96%	7.5%	7%	6.5%	

Environment: Best Value Performance Indicators									
Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
166	Score against checklist of enforcement best practice:								
	a) Environmental Health (EH)	82.90%	97.0%	95%	82.85%	96.60%	96.60%	96.60%	
	b) Trading Standards (TS)	90%	100%	100%	90%	95%	95%	95%	
216	Contaminated land sites:								
	a) of potential concern	Indicator new in 2005/6		N/A	336	266	205	163	
	b) with sufficient detailed information			N/A	21%	23%	20%	20%	
217	% of pollution control improvements completed on time.	Indicator new in 2005/6		N/A	100%	90%	90%	90%	
218	Abandoned vehicles dealt with in 24 hours								
	a) % new reports investigated from notification	Indicator new in 2005/6		100%	98.91%	100%	100%	100%	
	b) % removed when legally entitled			100%	98.54%	100%	100%	100%	
106	New homes built on previously developed land	94%	94%	95%	94%	95%	95%	90%	TQ
109	% planning applications determined								
	a) Major in 13 weeks	86.13%	68.90%	72%	89.21%	72%	73%	74%	TQ Refers to LPSA target 3
	b) Minor in 8 weeks	77.17%	75.40%	74%	78.63%	75%	76%	77%	TQ Refers to LPSA target 3
	c) Other in 8 weeks	86.27%	88%	87%	87.33%	85%	90%	90%	Refers to LPSA target 3
179	% standard searches carried out in 10 working days	99.97%	100%	100%	100%	Indicator deleted in 2006/7			
200	a) Development scheme by 28 March 2005 and thereafter maintain a 3-year rolling programme	New definition for 2005/6		Yes	Yes	Yes	Yes	Yes	
	b) Meet milestones			Yes	No	Yes	Yes	Yes	
	c) Publish annual monitoring report by 31 Dec each year			Yes	Yes	Yes	Yes	Yes	
204	% appeals allowed against planning decisions	36.3%	25%	35%	38.09%	35%	35%	35%	
205	Score against planning quality of service checklist	94.4%	88.90%	100%	100%	100%			TQ

Culture and Related Services: Best Value Performance Indicators

Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
170	a) Usage of museums per 1,000 population	49	877	62	51.46	63	60	62	
	b) Visits to museums in person per 1,000 population	38	514	52	37	52	53	50	
	c) Pupils visiting museums in organised school groups per 1,000 population	1595	7031	1390	2360	1400	1400	2500	
219	Conservation areas:								
	a) Total number	Indicator new in 2005/6		17	18	18	19	20	
	b) % with up-to-date character appraisal			35%	11%	25%	40%	65%	
	c) % with published management proposals			29%	0%	10%	20%	30%	
220	Compliance against Public Library Service Standards	Indicator new in 2005/6		2	2	2	3	3	

Community Safety and Well Being: Best Value Performance Indicators									
Indicator Reference	Performance Objective	Actual result for 2004/5	Top England Councils 2004/5	Target for 2005/6	Actual result for 2005/6	Improvement Targets			Comments
						2006/7	2007/8	2008/9	
126	Domestic burglaries per 1,000 households	20.2	6.9	19.1	20.83	17.89	16.68	Target to be agreed with the police	LPSA target. The LPSA agreement ended in 2005/6.
127	Violent offences per 1,000 population:								
	a) Violent crime	Indicator new in 2005/6		No target agreed	24.26	15.01	13.89	Target to be agreed with the police	Indicator BV127a became violent crime in 2005/6
	b) Robberies	3.73	1.34	3.53	3.75	3.32	3.11	Target to be agreed with the police	Indicator 127e) became BV127b in 2005/6 LPSA target. The LPSA agreement ended in 2005/6.
128	Vehicle crimes per 1,000 population	17.25	7.77	16.13	19.32	15.01	13.89	Target to be agreed with the police	
174	Racial incidents recorded by council per 100,000 population	131.94	N/A	Target not set	130.99	Not suitable for target setting			
175	% racial incidents resulting in further action	96.97%	N/A	100%	96.96%	100%	100%	100%	
225	Actions against domestic violence	Indicator new in 2005/6		80%	81.81% provisional	90%	100%	100%	
226	Advice/guidance services:								
	a) Total expenditure	Indicator new in 2005/6		N/A	£915,000 Broad cost estimate	Targets to be set at a later date			Targets were not required by ODPM for 2005/6. The ODPM have asked for broad cost estimates only for this indicator so targets will be set once a baseline has been established.
	b) CLS quality mark			N/A	£611,503 Broad cost estimate				
c) Direct provision	N/A			£333,050 Broad cost estimate					

Statement on contracts

The following contracts awarded during 2005/6 comply with the Code of Practice on Workforce Matters in Local Authority Service Contracts.

Contracts awarded in 2004/5 which involved staff transfers were:

- None

The following Best Value Reviews are scheduled to take place in 2006/7:

- Sports and health
- Public health